

Vectron Systems

Leading in POS Technology

# ServiceCall

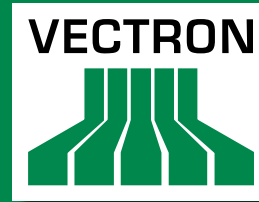
**Better service**

**More turnover**

The wireless waiter call system, Vectron ServiceCall, boosts service quality, increases turnover and promotes customer satisfaction. The discreet call system reliably informs waiting staff as soon as a guest requires service. It is extremely easy to install and operate. ServiceCall is available as both a table transceiver and as an in-built version. The system is extremely compatible with all other Vectron POS systems, and is also available as a stand-alone solution.



- Waiter call system with radio transmission
- Compatible with all Vectron POS systems
- Also suitable for use as a stand-alone solution
- Radio calls cause table symbol on graphic table plan to flash
- Priority level display
- Battery-operated table transceivers
- Battery sufficient for over 50,000 radio calls
- In-built version also available
- Splash-proof housing
- Generous interference-free range in the 869 MHz frequency
- Radio repeater enables large area coverage
- Parallel installation of up to 1,000 radio transmitters
- Ideal combined with the Vectron POS MobilePro and the Vectron POS MobileXL



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## ServiceCall

### Radio waiter call system

Guests can use Vectron ServiceCall to request service discreetly at all times at the touch of a button. The wireless radio transmitters are simply placed on all tables and transfer the guest's request for service directly to the POS system. Disappointed guests and lost profits thanks to overlooked orders thus become a thing of the past!

### Compatible with all Vectron POS systems

The radio receiver for the table transceivers can be connected to all Vectron POS systems. Each table is allocated a transceiver in the POS system, which decides whether the call is sent to one or several waiters.

### Stand-alone solution possible

The ServiceCall system also functions as a stand-alone solution. Instead of the POS system, a ServiceCall tableau displays which tables have made service calls. The tableaux are available in three different sizes.

### Flash signals on the table plan

The tables which have made service calls flash in a signal colour on the POS system's graphic table plans. The responsible waiter thus sees which tables desire service immediately. The additional „manager monitor“ also provides restaurant managers with a complete overview of the current service situation at all times.

### Priority level display

The table symbol on the graphic plan begins to flash more quickly in the event that a radio call is not answered within the specified time. Messages can also be sent to other waiting staff at the same time.

### Ideal in combination with mobile POS systems

Service calls reach waiting staff everywhere and immediately via the POS MobilePro or POS MobileXL mobile POS systems. Flashing signal LEDs and the integrated vibration alarm inform waiting staff immediately. He or she can thus react straight away, taking account of the urgency of the individual calls in the process.

### Battery-operated table transceivers

The battery-operated transceivers are easy to place everywhere without disruptive cables. The battery is sufficient for at least 50,000 radio calls.

### In-built version available

The ServiceCall system is also available as an in-built version. The transmitter can be installed directly in the table top or in a chair's arm-rest, for example.

### Generous interference-free range

The system uses the 869 MHz frequency, whose use is precisely regulated. It is therefore not disturbed by other devices, such as car remote control devices. The ServiceCall system is also equipped with a generous range of up to 150 metres.

### Radio repeater secures radio coverage

Additional radio repeaters can be used to guarantee coverage in very large areas, or in areas where the presence of several walls lessens the force of the radio waves.

### Suitable for major installations

The ServiceCall system is also suitable for major installations - up to 1,000 radio transmitters can be used. The practical radio transmitters can even be built into seats in multi-screen cinemas or music halls, for example.

